

MICROSOFT OEM SERVICES



KEY SERVICES

- Media Replication
- Documentation
- Certificate of Authenticity
- Customised Assembly

Microsoft services for OEMs are just one of the ways RR Donnelley helps you gain an edge in a marketplace that constantly demands greater speed, quality, and cost control.

RR Donnelley Global Turnkey Solutions offers comprehensive services for your genuine Microsoft® software, media, documentation and Certificate of Authenticity (COA) licenses. Being a Microsoft Authorised Replicator since 1994 enables us to manufacture and distribute genuine, quality products to OEMs across Europe.

RR Donnelley supplies and manufactures COAs for desktop operating systems such as Windows Vista® and Windows XP® as well as applications software such as MS Works® and MS Office®. We can also supply appropriate operating system manuals and recovery media in either CD or DVD format. These products and services are available to all licensed OEM's from complex customised assembly to standard product.

A CONSULTATIVE APPROACH

Our dedicated Microsoft account management team is available to provide a consultative service, guiding you through the complexity of the regulations that control the production, distribution and reporting of all Microsoft products. We are confident that our European locations will be able to provide your company with a professional, competitive, fast response to support your product offerings.

A FULL RANGE OF PRODUCT COMPLETION SERVICES

We can also full range of integrated global services that include sourcing, procurement, materials management, configuration, assembly, packaging, customised kitting and fulfilment. Our demand-based approach adds value across your entire manufacturing and distribution supply chain, removing bottlenecks and making it easier and faster to get your products to market.



GLOBAL PRODUCTS AND SERVICES

- Sourcing/Procurement
- Materials Management
- Assembly
- Product Configuration
- Testing
- Customised Kitting
- Packaging
- Supply Chain Management
- Global Fulfilment

Strategically located, ISO-registered facilities across North America, Europe and Asia provide the integrated services and common technology infrastructure required for effective global execution. RR Donnelley Global Turnkey Solutions creates value by helping you increase your supply-chain efficiencies and deliver products more cost effectively to major world markets.

In addition to supply-chain management services, RR Donnelley is a market leader in printing and digital imaging. We provide leading publishers, marketers and manufacturers with a comprehensive combination of printing and digital imaging services including advanced digital content management, e-business services and literature fulfilment.

For more information about our Microsoft OEM services, please contact your RR Donnelley representative or send an e-mail request to gtsinfo@rrd.com.